

Congratulations on your purchase of a hardwood floor from DUCHATEAU or The Guild with a UV Lacquer finish. Following these easy care instructions will help you maintain the beauty of your floor for years to come.

Overview

DUCHATEAU or The Guild Hardwood Floors finished with polyurethane or UV lacquer are cleaned with a standard wood floor cleaner for sealed wood floors.

DO NOT use Duchateau Premium Floor Cleaner & Protectant as this is ONLY for use when cleaning a Duchateau Oiled floor.

Daily Cleaning

For regular upkeep of your floor, a simple dry sweeping or vacuuming is the first step. If using a vacuum without a suction only floor attachment, the beater brush MUST be turned off to avoid scratching or damaging the floor.

NEVER steam clean a wood floor.

Weekly/Biweekly Cleaning:

We recommend use of Bona Hardwood Floor Cleaner or a similar no-rinse hardwood cleaner. Make sure the product you choose is specifically formulated for unwaxed, polyurethane or UV lacquered floors.

NEVER use oil soaps, liquid or paste wax products, or other household cleaners that contain lemon oil, tung oil, silicone or ammonia, as they will dull your floor, damage the finish and void the warranty.

Maintenance & Repair

To minimize life's inevitable occurrences, we recommend use of Minwax Repair and Maintenance products, or Tibet Almond Stick products. Follow directions on your selected repair product.

Maintenance Tips

- A quality untreated dust mop is one of the most important items for regular maintenance since built-up grit can scratch and damage the surface of the wood. Dry Dust frequently to capture and remove dust. Do not "wet" clean to remove dust.
- Alternate method is to use a Vacuum with suction only- DO NOT USE A VACUUM WITH A BEATER BAR HEAD UNLESS YOU CAN TURN THE BEATER BAR OFF.
- NEVER Steam clean a genuine wood floor.
- NEVER use steel wool, abrasive pads, cleaners or detergents on a lacquer finish. Wipe up spills as quickly as possible.
- Grease, tar, lipstick and crayon can normally be removed with a damp cloth with mineral spirits. *Test on a leftover piece of flooring or in an inconspicuous corner first.*
- Minimize scratches and dents by placing protective felt or other pads beneath all furniture, chairs or anything that contacts the floor. Use one-inch wide or greater soft rubber or urethane casters/rollers. Hard plastic or ball type casters will damage hardwood.
- Use transition rugs or mats at all exterior doorways. Rugs or door mats should be shaken out, cleaned and thoroughly dried when they get wet.
- Be certain when using non-skid or other cushions they are appropriate for wood flooring. Rubber backed mats are not recommended.
- Use a dolly and protective sheets of plywood when moving objects, furniture or appliances.
- Keep pets' nails trimmed.
- Exposure to the sun and ultraviolet rays accelerates aging of wood, paint and fabrics. Periodically rearranging rugs and furniture can help to minimize this natural occurrence to your wood floor. On a new floor, it is best to avoid placing coverings for 2 months to minimize initial and ongoing color change.
- Expect some seasonal changes with a hardwood floor. To minimize this normal behavior, maintain the recommended range of humidity and temperature as suggested by the National Wood Flooring Association www.nfwa.org