

Effective Date: January 15, 2020

LTL FREIGHT: Under 18,000 lbs and 20 linear feet of trailer

Product	Commercial Rate ²	Residential Rate ²
The Guild, Signature, Wall Coverings, LVT, Adhesives, Cleaners, Oils, Moldings and Accesories	\$149	\$299 ³
Atelier	\$299	\$499 ³

LTL Additional Charges	Fee per Shipment ²
Inside Delivery (garage drop off)	\$149
Liftgate Non-Residential	\$99
Limited Access (Construction sites, schools, etc.)	\$149

Post-Shipment Charges	Fee per Shipment ²
Detention (causing carrier delays)	\$65 each 15 minutes or part of after the initial 15 minutes
Driver Unload/Unloading Assistance	\$249
Reconsignment (re-direct)	\$0.20/lb, \$299 minimum
Redelivery (2 nd and subsequent attempts)	\$0.20/lb, \$299 minimum
Storage	\$0.10/lb, \$149 minimum, per 24 hours
Unable to Deliver (Freight Return)	\$0.20/lb, \$299 minimum

Typical **Business Days** Transit: West: 1-4 Days; Central: 2 to 6 Days; East: 4 to 8 Days

² Above rates apply to deliveries departing from DUCHATEAU only, and shipping within the contiguous United States.

² Freight charges due to delivery during non-business hours, to exhibition sites, and any other services not listed are the customer's responsibility.

² All freight charges are the customer's obligation once the shipment leaves DUCHATEAU, even if the customer cancels or refuses the order prior to its arrival

² Full Truck Load (FTL): Deliveries over 18,000 lbs or over 20 linear feet of trailer may not be split into multiple LTL deliveries.

³ Includes liftgate service and one-time notification prior to delivery.

Additional freight options must be quoted via Customer Care at CustomerCare@duchateau.com

PARCEL AND TUBE: Rates are per box or tube

Orders containing 3 boxes or more must ship palletized using LTL freight.

Service	West	Central	East
	Price ¹	Price ¹	Price ¹
Ground <i>Business Days</i>	\$29/box <i>1-3 days</i>	\$39/box <i>2-5 days</i>	\$49/box <i>4-6 days</i>
2-3 Days*	\$49/box	\$79/box	\$89/box
Next Day*	\$99/box	\$129/box	\$149/box

Grande Savoy Styles: Add \$40 Atelier Series Styles: Add \$100

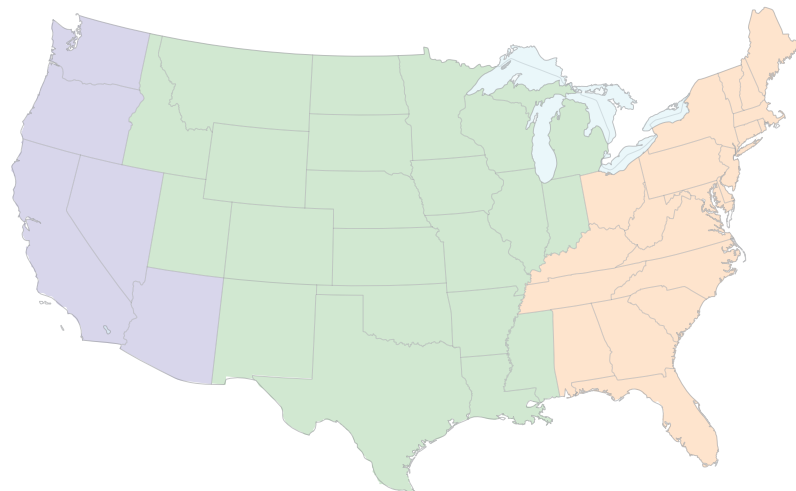
Address Correction add \$20

¹ Additional fees apply for: Alaska, Hawaii, Puerto Rico or International destinations; Packages sent to DUCHATEAU; Residential Pickup; Packages over 70 lbs.

* Maintenance Oils must ship via Ground service or LTL. Cleaners and Adhesives may ship using any method.

Request a Quote for additional services at CustomerCare@duchateau.com

SHIPPING ZONES



WEST

Arizona
California
Nevada
Oregon
Washington

CENTRAL

Arkansas
Colorado
Idaho
Illinois
Indiana
Iowa
Kansas
Louisiana
Michigan
Minnesota
Mississippi

Missouri
Montana
Nebraska
New Mexico
N. Dakota
Oklahoma
S. Dakota
Texas
Utah
Wisconsin
Wyoming

EAST

Alabama
Connecticut
Delaware
DC
Florida
Georgia
Kentucky
Maine
Maryland
Massachusetts
New Hampshire

New Jersey
New York
N. Carolina
Ohio
Pennsylvania
Rhode Island
S. Carolina
Tennessee
Vermont
Virginia
W. Virginia