

DUCHATEAU

Wall Covering FAQ's

INSTALLATION

Can I install Wall Coverings directly over drywall?

Wall Coverings can be installed directly on drywall, or over plywood or OSB. We recommend painting the installation wall a flat black color prior to installation. This will make any space between the Wall Covering tiles less noticeable. Remember that this is a handmade product, and slight imperfections are part of the overall character of our product.

Can I install DuChâteau Wall Coverings in my kitchen, including areas above a stove vent hood?

Our Wall Coverings can be installed in most locations throughout your home. For kitchen installations, we do not recommend installing close to open flame or splash zones where the wall covering may get wet.

Can I install DuChâteau Wall Coverings in my residential bathroom?

While normal residential bathroom humidity can be tolerated by the Wall Coverings, there may be more expansion and contraction than is typical – so you must allow for that during installation. Also, bathroom installations must be limited to dry areas. Splash zones where wall coverings may get wet are not recommended.

Can DuChâteau Wall Coverings be installed in an outdoor balcony?

You can install Wall Coverings in a protected outdoor balcony, provided that the installation area is not ever in direct sunlight and does not get wet. Wood installed outdoors will age more quickly. The Golden Oak and Walnut choices are the best choices for this type of installation.

Does DuChâteau provide touch up stains?

DuChâteau does not offer touch up stains. Many of our wood finishes can be matched with existing Minwax stain colors. Minwax products are available at most home centers and hardware stores.

Can I install DuChâteau Wall Coverings around my fireplace?

Yes, but as a combustible material, our Wall Coverings must be at least six inches from the firebox opening. An additional inch of clearance from the opening is required for each 1/8" the wall covering protrudes.

This guidance is from the National Fire Code. Please note that your state or local code may have more stringent requirements, including flame retardant treatment. These local codes supersede any national code. It is the customer's responsibility to ensure that Wall Covering installations meet all applicable local, state and federal codes.

CUSTOM OPTIONS

Can the Wall Coverings in White Oak be made with a smooth finish similar to American Walnut?

Some of our finishes can be applied to a smooth textured White Oak. However, the natural grain is what helps us achieve some of our unique finishes. Smoothing the character of the wood will significantly change the color of the finished wall covering. Special order fees and minimum quantities will apply to all custom finished orders.

Can I get Wall Coverings in a DuChâteau flooring color?

Most DuChâteau flooring colors can be matched, but the texture and multidimensional nature of the Wall Coverings will generate a different visual. Special order fees and minimum quantities will apply, and signed samples are required.

Can you make a custom wall covering style?

Yes, custom Wall Coverings are available. The minimum order for custom profile designs is 5,000 square feet. Custom finishes or wood species on standard Wall Coverings require a 500 square foot minimum. In all cases, special order fees will apply, and signed samples are required.

MAINTENANCE

How do I maintain and clean my Wall Coverings?

You should care for your wall covering panels just as you would any fine furniture. Dust them often, using a feather duster, disposable duster, or soft cloth. You should not use any harsh chemical cleaners or solvents on the panels. If they are especially dirty, you can use a damp but not wet soft cloth, and then dry right away with a second dry cloth.